## KrownedKollectionC. LLC Shipping and Delivery Policy

KrownedKollectionCo. offers worldwide shipping.

KrownedKollectionCo. products are shipped from our store located in Dallas Texas. Shipping hours are Monday-Friday from 9AM until 5PM CST. All orders are processed within 2 business days. Example: If you order on Monday, your order should ship out on Tuesday or Wednesday. Please note that our business days do not include: Saturday and Sunday or Official Holidays.

We provide domestic shipping for a rate given by USPS due to your location. International shipping options available also. You will receive a confirmation email with the tracking link once your order ships.

If inaccurate or incomplete addresses information is provided, it may delay processing. We encourage all customers to thoroughly review their shipping and billing information prior to checking out to prevent any possible delays.

We recommend inputting a shipping address where you know you or someone else will be available to accept the package.

\*WE ARE NOT RESPONSIBLE FOR LOST OR STOLEN PACKAGES!

## **Tracking Orders**

You will receive a confirmation email once your order has been processed to the email address provided during the checkout process. You will also receive a second email notification once your order has shipped, which will include your tracking number and a link to follow your shipment's status along its journey.

If there is a problem with your tracking number or package delivery, please contact the courier directly prior to contacting us. Please contact KrownedKollectionCo. after the estimated delivery time.

TRACK YOUR ORDER