

KrownedKollectionCo. LLC

Return and Refund Policy.

All customers are guaranteed a full refund within **7 days** after date of purchase. Any day after the 7th day, INCLUDING THE 8TH day WILL NOT undergo the return process.

To get a full refund NOT considering any negotiation of any kind, hair must be at its natural state as was when sold to customer on day of purchase. Which includes... *No broken labels/seals, cannot be unraveled, hair must still be at its virgin state, not shampooed/conditioned, cannot be chemically processed, wefts or the hair cannot be cut. Hair has to be in perfect condition as was when sold to customer to guarantee a full refund.*

NO EXCHANGES! & NO NEGOTIATIONS!

Customers are responsible for the cost of shipping to return back to us. After order is received, it will undergo a full inspection to insure that all products complies with our return policy before issuing a refund.

We hope to continue being your hair provider when considering luxury virgin hair extensions.